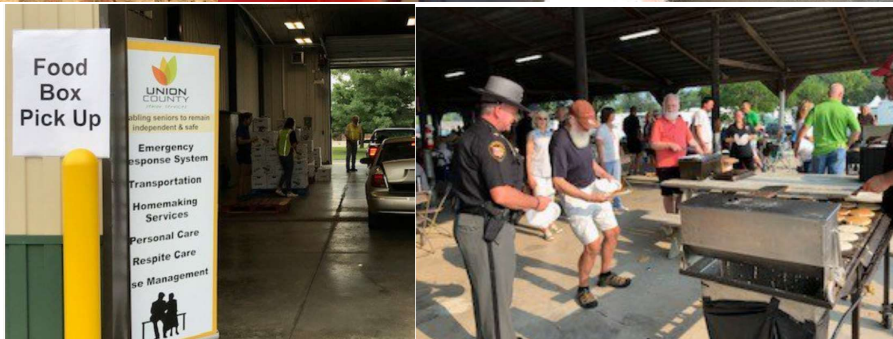
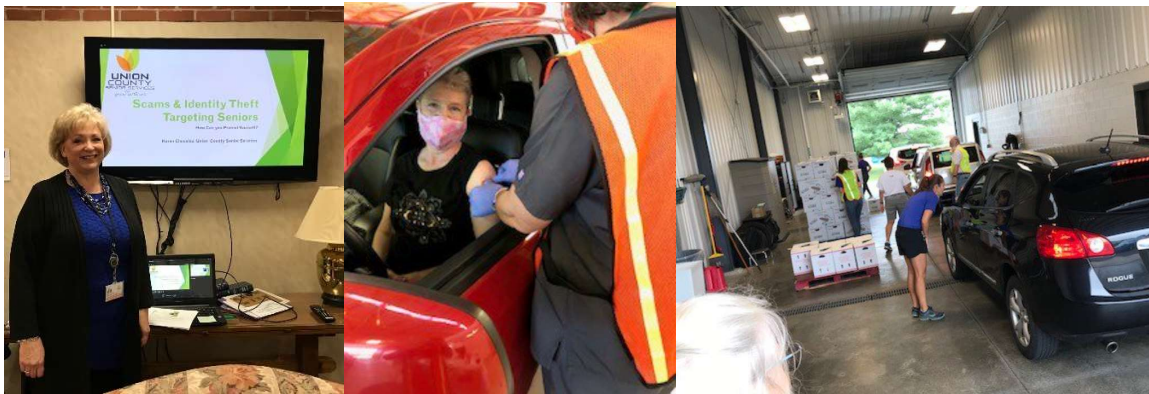




# Union County Senior Services Annual Report for 2021



## Executive Summary

Union County Senior Services is a county government agency housed under the umbrella of Union County Human Services. Senior Services provides services to assist Union County seniors (aged 60 years or more) to maintain independence living in their own homes. Staffing specific to the Senior Services Department consists of one Supervisor and six Service Coordinators. The Senior Services staff are supported administratively by Union County Human Services.

Union County Senior Services is primarily funded by the Union County Sales and Use Tax Levy. The Union County Sales and Use Tax Levy is on the ballot every five years. The current funding cycle is July 1, 2018, through June 30, 2023. The next ballot will be in November 2022. The language of the ballot states, *“A renewal of one-quarter of one percent in sales and use tax for the purpose of generating revenues to benefit the general fund to be allocated and split 50% for the improvement, construction, reconstructions, maintenance and repair of Union County roads and bridges and 50% for direct senior services including home delivered meals, home health care, transportation, and other senior services for a period of 5 years.”* The amount of the Union County Sales and Use Tax Levy that was allocated to Union County Senior Services for the Union County budget year of 2021 equaled \$1,691,241.13, which equals 0.125% of the Union County Sales and Use Tax Levy (one-quarter of one percent in sales and use tax for the purpose of generating revenues to benefit the general fund to be allocated and split 50% between the Engineers and Senior Services). In addition to the Levy, Union County Senior Services also receives grants for specific purposes and receives a cost share from clients. In Union County budget year of 2021, Union County Senior Services received grants from the Central Ohio Area Agency on Aging (COAAA), Ohio Department of Job and Family Services (ODJFS), and Union County Health District. Union County Senior Services receives cost shares from clients that receive in-home services. The rate of the cost share is based on a sliding fee schedule that is based on the client’s income.

## Services

Union County Senior Services received 479 referrals for services in 2021 (includes Adult Protective Services and Senior Services referrals). This number is an 8% increase from 2020 (442 referrals received). Listed below are the services that are coordinated by the Service Coordinators (assessment, coordination with provider, case management, invoice processing) in 2021. In 2021, there were an average of 5.75 full time equivalent of staff (Service Coordinators and Supervisor) coordinating senior services.

- In-home services \$293,810.82
  - Homemaking services include meal preparation, light house cleaning and laundry to maintain a clean, safe & healthy environment.
    - There were 84 clients served at 7,965.25 hours (average of 1.8 hours per person per week).

- Personal care services include assistance in the performance of necessary activities, such as personal hygiene & grooming.
  - There were 34 clients at 3,552.25 hours (average of 2 hours per person per week).
- Respite care services are caregiver support services that provide trained individuals to help with the care of older adults who need 24-hour supervision.
  - There were 6 clients at 2,204 hours (average of 7 hours per person per week) that totaled \$2,800.
- Emergency Response/Medication Systems provide access to emergency services through electronic communication devices & assistance with medication compliance.
  - There were 136 clients with emergency buttons, fall detection buttons, electronic dispensing of medication that totaled \$3,619.
- Emergency assistance with rent, utilities, beds, etc.
  - There were 14 seniors assisted for a total of \$4,313.85.
- Transportation to medical and shopping appointments
  - There were 5,327 transportation trips for seniors \$463,246.46
- Case Management services include Service Coordinators assisting seniors with making emergency payments (rent, utilities, etc.); assigning providers for emergency response/medication systems, homemaking, personal care, skilled nursing, and respite; referring clients for transportation; conducting home visits for assessment of services; and investigating Adult Protective Services referrals.
  - Processed 391 new referrals for service.
  - There is an average of 316 clients with continued case management services.
  - Adult Protective Services
    - Referrals received 127
    - Referrals investigated 45
      - Neglect Investigations 14
      - Self-Neglect Investigations 15
      - Exploitation Investigations 16
      - Emotional Abuse Investigations 5
      - Physical Abuse Investigations 4
      - Sexual Abuse Investigations 1

## Community Partners

Union County Senior Services provided Union County residents with additional services by using \$143,973.70 of the Sales Tax and Use Levy funding to extend the resources to the below listed community partners that specifically serve an estimated additional 15,712 Union County seniors:

- Union County Sheriff's Office
  - Project Lifesaver Transmitters - \$1,121.46
- Meals Program \$100,922.33
  - Mobile Meals Program - 1,542 clients and 55,824 meals
  - Congregate Meals Program - 1,634 clients and 24,592 meals
  - Weekend Meals Program - 125 clients and 3,200 meals

- Senior Centers
  - Community and Seasoned Citizens
    - Food Box Program
      - Grant Awarded - \$5,291.88
      - Grant Spent - \$5,183.36
      - Clients Served - 2,492
    - Activities Director
      - Grant Awarded - \$28,500
      - Grant Spent - \$28,500
      - Clients Served
        - Newsletter - 710 clients (2 quarters reported)
        - Clients served - 1,085 (3 quarters reported)
        - Hours of volunteer/activities - 10,924 (2 quarters reported)
  - Richwood Civic Center
    - Activities Director
      - Grant Awarded - \$28,500
      - Grant Spent - \$28,500
      - Clients Served
        - Newsletter (number of clients not reported in 2021)
        - Clients served 2,605
        - Hours of activities 2,772
  - Windsor and Community Citizens
    - Activities Director
      - Grant Awarded - \$28,500
      - Grant Spent - \$28,500
      - Clients Served
        - Newsletter (number of clients not reported in 2021)
        - Clients served 3,693
  - Bridges Community Action – Furnace Clean and Tune
    - Grant Awarded - \$6,000
    - Grant Spent - \$3,650
    - Households Served - 16
  - Guardianship Program
    - Grant Awarded - \$5,760
    - Grant Spent - \$5,760
    - Clients Served- 23 clients for 312 hours (average of 13.6 hours per client)
  - Marysville Public Library – large print books
    - Grant Awarded - \$1,500
    - Grant Spent - \$1,500
    - Outcome – 57 books that were circulated 245 times
  - Neighbor to Neighbor – administration and coordination of program
    - Grant Awarded - \$15,500
    - Grant Spent - \$15,500

- Summary of program – 1,464 services completed at 2,900 hours
- Salvation Army
  - Case Management for Homeless Prevention
    - Grant Awarded - \$16,600
    - Grant Spent - \$12,309.73
  - Homeless Prevention Program
    - Grant Awarded - \$17,600
    - Grant Spent - \$8,431
    - Senior Households Served – 14
  - Food Pantry Program
    - Grant Awarded - \$5,800
    - Grant Spent - \$1,450
    - Senior Households Served - 114
- North Union Personal Needs Pantry
  - Grant Awarded - \$2,000
  - Grant Spent - \$2,000
  - Households served - 846 (average of 70.5 senior households per month)
- Union County Personal Needs Pantry
  - Grant Awarded - \$4,000
  - Grant Spent - \$4,000
  - Senior Households Served - 538

## Events

- Community Presentations
- Senior Day at the Fair – Pancake Breakfast
- Care Train – processed 330 applications for seniors
- Farmer’s Market Food Boxes – 175 seniors
- Uptown Friday – attended two events
- Medicare Counseling – 9 seniors
- Senior Vaccination Scheduling (assisted Union County Health Department)

## Looking forward to 2022

Union County Senior Services listens to the community to determine future needs and services. Listed below are some of the items we heard from the community and have already acted on:

- Transportation
  - Increase the number of transportation providers to include UCATS and Legends Lift and Transport (Legends serves clients in the evenings and weekends).
  - Increase the type of trips from medical and shopping to medical-related appointments, shopping, banking, legal appointments, exercising, miscellaneous civic needs (activities of daily living), and activities of socialization.
- Community partners are funded to increase service types for Union County residents.
  - Alzheimer Association \$19,663

- Community Education/Outreach/Awareness: provide education to community residents and physician/provider
  - Care Consultation Program – case planning and support of caregivers
  - Support groups
  - Volunteer recruitment
- Bridges Community Action \$30,000
  - \$6,000 Project Safe Heat
  - \$24,000 Elderly Home Repair
- Guardianship Program \$7,000
  - Guardianship Services \$6,500
  - Adult Guardian Education \$500
- Hospets \$12,000
  - Provide basic care to senior owned pets for the well-being of the pet, pet owner, and caregivers. Examples include vaccines, spay/neuter, and veterinary needs to ensure seniors will not neglect their own health needs because they have no one to provide care for their pets.
- Marysville Public Library \$6,220
  - Outreach Home Delivery \$1,500
  - Outreach Craft Kits \$1,000
  - Wifi Hotspots \$3,720
- Memorial Mobile Meals \$150,000
- Neighbor to Neighbor \$25,000
  - Service Request and Volunteer Management Program
- Salvation Army \$40,000
  - Direct housing assistance to clients \$17,600
  - Food Pantry \$5,800
  - Case Manager for Union County \$12,600
  - Administration \$4,000
- Union County Personal Needs Pantry \$12,000
  - Products \$8,000
  - Operating \$2,000
- Senior Centers:
  - Community and Seasoned Citizens (CASC) \$35,226.56
    - Senior Center Activities Coordinator \$30,000
    - Mid-Ohio Food Box Program \$5,266.56
  - Richwood Civic Center \$44,000
    - Senior Center Activities Coordinator \$40,000
    - REAP Food Pantry \$2,000
    - Personal Needs Pantry \$2,000
  - Windsor and Community Seniors, Inc \$29,500
    - Senior Center Activities Coordinator \$29,500



Service Coordinators (left to right): Amanda Street, Alonna Watkins, Yvonne Fisher, Karen Chuvalas, Kathy Titmuss-Smith, and Tonya Brooks



# Uptown Friday in Marysville, Ohio



# Scheduling Senior Vaccinations for COVID



## Farmer's Market Food Box





# Senior Day at the Union County Fair



## Community Presentations

